

April 24, 2012

Mr. Richard A. Meyer, President
DMS Moving Systems
7441 Haggerty Road
Canton, MI 48187

Dear Mr. Meyer:

I am writing to acknowledge the excellent moving services provided by DMS Moving Systems and Atlas during my recent move from Washington cross country to Pennsylvania. I have been relocated by my company on three previous occasions and this by far was the best move experience ever for me and my wife Regina. The DMS moving team that packed, transported, delivered, and unpacked our household items was nothing less than fantastic. The DMS team lead by Tim Snyder Jr., the Contract Driver, with his assistants, John and Sam, delivered exemplary service far above and beyond any of my greatest expectations or prior experiences.


Tim, John, and Sam were the consummate moving professionals. This team provided uncompromising high quality, timely, and personable efforts throughout their labors. All of our household goods including our valued and fragile items were packaged with several layers of protection, well marked, delivered, unpacked, reassembled, and placed at our discretion in our new home without any breakage or damage. The team provided excellent communication throughout the process and was always on time and exceptionally reliable. They took the extra time, patience, and effort to understand and address our concerns throughout the move process including ensuring protection of our sentimental possessions. They were constantly asking us what else they could do to help.

There are too many particularly noteworthy services that Tim and his team provided to mention in a short letter. Two of these exceptional services stand out to me though. The first was the ability to somehow raise a very heavy hot tub (over 1000 pounds) to a vertical position for loading, lowering it for transporting, and then moving it upon delivery over hilly terrain to its final destination on our deck. The skill, strength, and care taken by the team to move it safely without damage to the hot tub or to the deck were impressive. The second was Tim's ability to successfully back his very, very long tractor-trailer up the narrow, steep, winding country road leading to our driveway without a problem. That definitely took some amazing skill!

In summary, I cannot say enough about the professionalism of DMS Moving Systems for your entire team's excellent communication with us throughout the moving process and the superior services provided by Mr. Snyder and his team. I cannot envision how any other moving company or moving team could possibly have provided any better attentive and high quality service throughout the entire process. You have my strongest commendation and recommendation for future opportunities.

Thank you Mr. Meyer for your company's superior efforts and results.

Sincerely,



Sheldon Stahl