

Richard Meyer

From: Mark S
Sent: Monday, April 30, 2012 11:24 AM
To: Jim Meyer; Richard Meyer
Cc:
Subject:

April 30, 2012

To Whom it may concern,

It has been seven weeks since DMS Moving Systems handled our transfer from Duluth, Georgia to Milwaukee, Wisconsin. During this time, my wife and I have had ample opportunity to discuss the transport of our household goods by Dan Snyder Jr. and his team of James Knox and John Falk. Since we have experienced four corporate moves in the last fifteen years, including an International move to and from Switzerland, we believe our perspective carries a fair amount of weight. Due to the exceptional service we received, it would be egregious on our part if we failed to credit these men appropriately.

From a practical perspective, a homeowner's main goal is merely to arrive at their new destination with everything intact and unmarred. In this regard, we cannot emphasize too strongly the advantages in having the same men pack, load, transport, unload and unpack every item we owned. There is a level of personal responsibility in this service that dramatically increases the likelihood of achieving our goal. Frankly, it shouldn't be done any other way.

On a personal level, from the first moment we spoke with Dan and his crew until we finally waved good-bye, they were exceptionally courteous and fastidious in every aspect of their job. Every request we had, whether it was simple or difficult, obvious or vague was handled with genuine concern and professionalism. There are not words to express how comfortable we felt with them in our home or how our confidence in their ability grew over time. Some people in this life talk about what they have done and others merely do it. It would not be too much to say that Dan, James and John "walked the walk" and didn't just "talk the talk."

We would encourage anyone who is planning a move to employ the services of DMS Moving Systems and to heartily request Dan Snyder Jr. and his crew.

With sincere thanks,

Lisa and Mark S